Maryland Department of Human Services

Family Investment Administration
Eligibility & Enrollment System
E&E Summary Sheet on Stolen Benefits and Replacements

Run Date

As of Date

6/6/2025 6/6/2025 5:26:55 AM

Disclaimer: This report has undergone significant transformation. Data shown on this report comes from a live environment and is subject to change. A variation of < 2% is expected in the estimates.

Number of Claims Submitted	Number of Households that Submitted Claims	Value of Replaced Benefits	
88,634	66,637	\$38,654,164.00	
Number of Claims Approved	Number of Households with Claims Approved	Value of SNAP Benefits Replaced	Value of Cash Benefits Replaced
72,777	59,669	\$30,362,466.00	\$8,218,811.00
Number of Claims Denied	Number of Households with Claims Denied	Value of Pandemic EBT Benefits Replaced	Value of SUN Bucks Benefits Replaced
15,753	6,956	\$41,925.00	\$30,962.00



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E&E EBT Benefit Replacement Appeals Report

1. Total # of Unique Claims Appealed	2. Total # of Appeals	3. Total # of Appeals Approved
220	231	36
4. Total # of Appeals D	enied 5. Total # of A	Appeals Pending
40		155



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Key Performance Indicator (KPI)	Data Definitions		
Claims Submitted	Number of claims received.		
Claims Approved	Number of claims with at least some amount of stolen benefits approved for replacement. Note that claims that were submitted but not approved could be either <i>Denied</i> , <i>Pending</i> , or <i>Not Started</i> .		
Claims Denied	Number of claims for which all transactions were denied.		
Households that Submitted Claims	Number of unique households that submitted a claim.		
Households with Claims Approved	Number of unique households with at least some amount of stolen benefits approved for replacement.		
Households with Claims Denied	Number of unique households whose claims were denied for replacement.		
Value of Replaced Benefits	Total dollar amount of benefits replaced.		
Value of SNAP Benefits Replaced	Total dollar amount of SNAP benefits replaced.		
Value of Cash Benefits Replaced	Total dollar amount of CASH benefits replaced.		
Value of Pandemic EBT Benefits Replaced	Total dollar amount of Pandemic EBT benefits replaced.		
Value of SUN Bucks Benefits Replaced	Total dollar amount of SUN Bucks benefits replaced.		